



LAKE LOUISE

Thank you for choosing Fairmont Chateau Lake Louise. We are so excited for you to experience our little piece of paradise in the heart of Banff National Park!

Our Concierge team is here to enrich your stay whether you're seeking meaningful connection, alpine adventure, or a moment of stillness in nature.

Please note that experience schedules and pricing may change. We recommend booking early and reviewing all cancellation and arrival details. Should you have any questions or require any assistance with reservations, please do not hesitate to reach out to our Concierge at any time

Warm Regards,

The Concierge Team at Fairmont Chateau Lake Louise

T +1 403 522 1601 F +1 403 522 1613 cll.concierge@fairmont.com chateau-lake-louise.com



Welcome to your BASECAMP TO ADVENTURE

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BARS & RESTAURANTS

Enjoy cuisine and cocktails that reflect a combination of our alpine heritage and the latest culinary trends.

FAIRVIEW BAR & RESTAURANT

A grand dining experience with a view.

Overlooking wondrous Lake Louise, Fairview
Bar & Restaurant offers a reflection of the
world beyond its windows. Bounty and
botanicals from the surrounding Rocky
Mountains inspire the seasonal menus, served
in an elegant setting. Distinctive cocktails
and a comprehensive wine list round out your
experience in the art deco detailed space.

WALLISER STUBE

Innovative European alpine cuisine is featured nightly at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles, or experience our famous Swiss Fondue - a homage to the original Mountain Guides of the Chateau.

ALPINE SOCIAL

Inspired by the glory days of Canadian mountaineering, Alpine Social is the place to eat, meet, and celebrate in Lake Louise. It's the perfect location to enjoy hearty, gourmet comfort food after a day of mountain adventure.

THE GUIDE'S PANTRY

For those on the go or looking for a fast option, our Guide's Pantry has a variety of menu items from cold sandwiches, salads, and snacks available for you to fuel up with before you start your daily adventure.

LAKEVIEW LOUNGE

One of the most iconic views in the Canadian Rockies, the Lakeview Lounge offers modern comforts in an elegant setting. Sit back, relax and admire the spectacular, world-class views of Lake Louise and Victoria Glacier. In addition to an extensive cocktail and wine selection, seasonally inspired lunch and dinner menus are available. On sunny summer days, our Lakeview Patio offers a breathtaking dining setting.

LOUIZA

From sunrise to sunset, this Mediterraneaninspired restaurant invites you to explore its elegantly designed dining space, and an evolving menu featuring local ingredients that will change with the mountain seasons. This is the place to be inspired and feed your senses.

AFTERNOON TEA AT THE CHATEAU

Featuring an assortment of our signature Lot 35 teas accompanied by delectable pastries and traditional North American and European style finger sandwiches, Afternoon Tea at Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

DINING RESERVATIONS

Dinner reservations are strongly recommended. For dining reservations, please call +1 403 522 1817 or e-mail cll.diningreservations@fairmont.com.

ICE BAR

Warm up at the highest ice bar in the Canadian Rockies.

Picture yourself sipping on a cocktail with your special someone while admiring one of the most scenic landscapes in the world. Could this be any more romantic? This is one of the coolest bars in the Canadian Rockies, where the longer you sip your cocktail, the cooler it gets. Join us for an experience you won't forget.

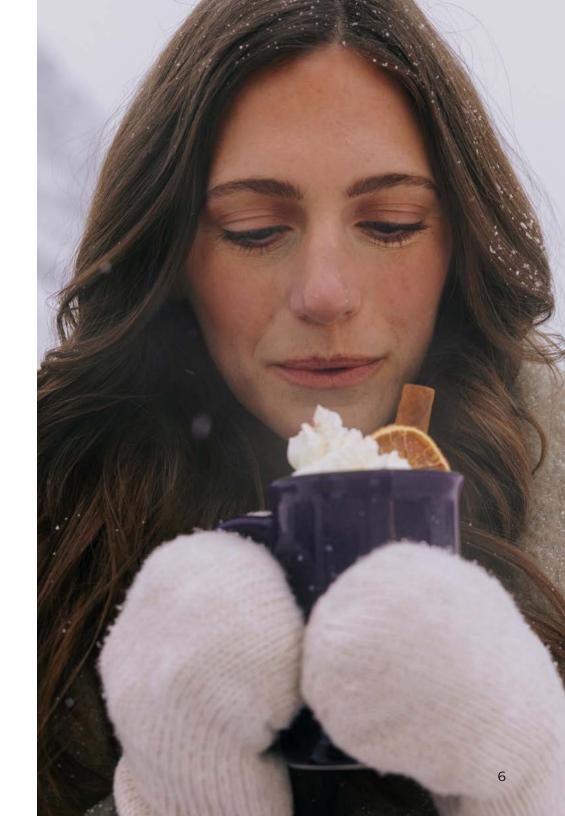
The Ice Bar opens mid-December and remains open until mid-April, weather permitting.

Try our signature drink, Mulled Wine, or warm up with a hot chocolate spiked with Baileys, Kahlua or Amaretto.

The Ice Bar operates on a walk-in basis and reservations are not required. Please note priority is given to registered hotel guests.

DID YOU KNOW?

- 20 blocks of ice, each weighing 300 lbs, are used to construct the Ice Bar
- The Ice Bar walls are the most labour intensive and time consuming aspect of the bar. It takes a week to complete them from start to finish
- The Fairmont logo on the Ice Bar is made from coloured sand





AFTERNOON TEA

Indulge in elegance and tradition

Enjoy spectacular views of Lake Louise and Victoria Glacier to go along with a wonderfully elegant tradition. Delight in an assortment of Lot 35 teas accompanied by delectable pastries and traditional North American and European-style finger sandwiches. Afternoon Tea at Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

AFTERNOON TEA HISTORY:

Afternoon tea dates back to the 1840's in England. Created by the Duchess of Bedford as a way to curb her hunger between lunch and dinner meals, the ritual of afternoon tea was quickly adopted by the upper class women in British aristocratic society. It served as the perfect event for the women to combine some of their greatest interests: drinking tea and gossiping.

A traditional afternoon tea menu typically included tea, bread with butter, and cakes. It wasn't until the 20th centry that what are now seen as a staple in an afternoon tea menu, scones, were added, served along with delicious clotted cream and jam preserves. With these additions came the great afternoon tea debate: do you put your clotted cream on first, or after the jam?

Book your Afternoon Tea reservation here





RESORT AMENITIES IT'S ALL INCLUDED

At every Fairmont resort, we strive to treat you to the finest experiences possible. All of our valued hotel guests have access to: Fully-equipped fitness center, steam room, indoor pool, hot tub, luggage assistance (porterage), business center, exclusive guest lounge - the Living Room, access to thousands of newspapers & magazines through Press Reader, unlimited internet access, local and toll-free calls.

We have also bundled together our most popular amenities and activities under one resort fee of \$45+GST per room, per day. Our goal is to offer you the best value and help you enjoy the full Lake Louise experience with inclusions totaling \$300+. Contact our concierge to enjoy all these memorable experiences:

MAKE THE MOST OF YOUR RESORT EXPERIENCE FEE

Yoga & Meditation Classes Fitness Classes Shuttle Service to Lake Louise Village Daily History Presentation Outdoor Day-Use Gear: Ice Cleats, Hiking Pokes, Bear Spray Seasonal Daily Lawn Games: Croquet, Horseshoes, Boccee Ball Interactive Mixology Classes

Self - Guided Scavenger Hunts





SOCIAL EVENTS

After a day of exploring our backyard, sit back and relax during these social events hosted by our Resort Ambassadors.

BAVARIAN CURLING

Bavarian curling has been around since the 16th century and is a cross between bocce ball and Canadian curling. Come try your hand at this age old game with one of our Resort of Activities team members that will teach you the basics and get you gliding across the ice like a pro.

SOCIAL SKATE

Discover the wonder of an evening skate on the breathtaking Lake Louise. Glide beneath a starlit sky and enjoy the crisp mountain air. Available for all ages and skill levels. Includes skate rentals and hot chocolate.

ADULTS DIY NIGHT

Come and enjoy projects such as card and wreath creation in this adults only DIY night. Make a seasonal creation that you can share as a gift or bring home a memento of your special stay. | 12:00 PM - 6:00 PM Daily, Adults Only.

MOUNTAIN SIGNATURE MIXOLOGY CLASS

Shake, stir, and sip your way through our Mountain Mixology Workshop, with unparalleled views of Lake Louise and the Victoria Glacier. | Ages 18+

WHISKEY TASTING

Taste 3 different whiskey's from around the world, learn the difference between different whiskeys, and learn how whiskey is made. |

Ages 18+ | Additional Fees Apply

DISCOVER LAKE LOUISE

Guests can enjoy a private presentation to discover the secrets of Lake Louise, including the unique history of the hotel and how to have the best experience possible while you are here. Hosted in the Living Room (Above the Lobby). Reservations recommended.

BINGO

Get ready to shout 'Bingo!' as you mark off those lucky numbers on your cards. Whether you're a seasoned bingo pro or a first-time player, everyone is welcome to join in on the action.

PAINT NIGHT

Use your creativity and inspiration from the mountains to create your very own masterpiece. Please note this is not a professional paint class. However, we will be able to provide some tips and tricks on how to paint.

LAKEFRONT CAMPFIRE

The perfect way to end your busy day outside. S'mores kits will be available. Graham crackers, chocolate, marshmallow and roasting sticks will all be included! This event is weather permitting.

1:00PM - 2:00 PM & 7:00 PM - 8:30 PM Daily, All ages welcome

Please visit our <u>online booking website</u> for time, location, price and additional details.

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KIDS ADVENTURE CAMP

Our supervised Kids Adventure Camp programs offer engaging, creative experiences designed to inspire young minds. Reservations are required for all activities.



OUTDOOR ADVENTURES

This program is designed to teach children about the importance of nature and the environment while providing a fun and engaging experience. Children will gain valuable skills and memories that will last a lifetime. This event is weather permitting and will not operate/ reschedule if termperatures drop below -20C/ -4F. Hand and toe warmers highly recommended.

DURATION: Half-Day | **AGES:** 6-13 | Included in Resort Fee

CRAFTY KIDS

An exciting program designed to inspire kids to explore their creativity through a variety of arts and crafts activities. With the guidance of our Kids Adventure Camp attendants, kids will learn new skills and techniques that will help them express themselves through their art.

DURATION: 1.5 Hours | **AGES:** 6-13 | Children under 6 are welcome with the accompaniment of a guardian. | Included in Resort Fee

LEARN TO SKATE

Perfect for new skaters seeking a bit of guidance to start gliding. This lesson is designed for young beginners, offering skate rentals, basic instruction, and a well-deserved hot chocolate to celebrate their progress.

DURATION: 1.5 Hours | **AGES:** 6-13 | Children under 6 are welcome with the accompaniment of a guardian. | *Additional Fees apply.*

BUILD A BUDDY

Let their imaginations run wild and create their very own stuffed animals! With a wide selection of animal and stuffing options, kids can design and customize their fuzzy friends to suit their unique personalities and preferences. With the help of our Kids Adventure Camp attendants, children can bring their creations to life and take home a special keepsake that they'll cherish for years to come.

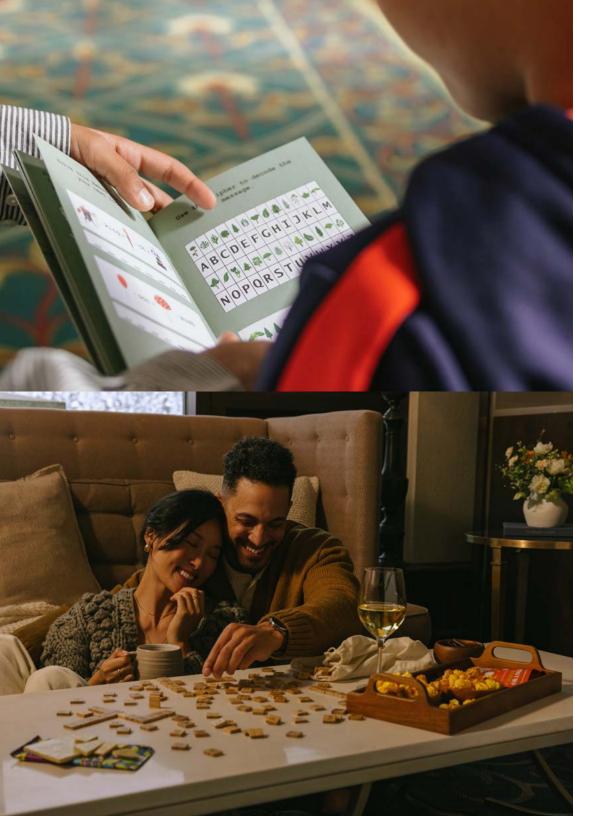
DURATION: 1 Hour | **AGES:** 6-13 | Children under 6 are welcome with the accompaniment of a guardian | *Additional Fees apply.*

PAJAMA PARTY

Join us and relax in your pajamas, watch a movie with new friends, and enjoy some delicious popcorn. Our safe and interactive environment will transport your children to a world of imagination and excitement, where you can connect with new friends and make lasting memories.

DURATION: 2 Hours | **AGES:** 6-13 | Children under 6 are welcome with the accompaniment of a guardian | *Additional Fees apply.*

Please visit our <u>online booking website</u> for time, location, price and additional details.



ALL DAY ACTIVITIES

From indoor activities to outdoor fun, this family bucket list will create memories with the best things to do.

THE CURSE OF THE HIKER'S CODE: ADVENTURES OF MRS. ENGELHARD

Calling all young adventurers! Are you willing to take on the challenge of solving the mysteries to lift the curse and save the day? Join Mrs. Engelhard on a time-traveling adventure to save her friend who broke the Hiker's Code. If you think you have what it takes, visit the Front Desk to pick your Adventure Camp Passport and receive your first clue. The Adventure Camp Passport is available exclusively for guests of the Fairmont Chateau Lake Louise. | Included in Resort Fee

WATCH THE TRAILER HERE

RELAX IN THE LIVING ROOM

An exclusive guest-only area located above the lobby on the second floor, The Living Room is the perfect place to relax with a coffee, curl up in an armchair with a good book, or play a classic board game with your family. Local area guidebooks are available at the Concierge for those needing some adventure inspiration. | Included in Resort Fee

BOARD GAMES

For the enjoyment of our guests, we are pleased to offer a variety of board games that can be borrowed from the front desk. | Included in Resort Fee





WELLNESS PROGRAMS

Our Winter wellness experiences are designed to restore balance to mind, body, and spirit amidst the stillness of the season. From invigorating yoga sessions to calming sound bath meditation, our expert instructors will guide you through a rejuvenating journey inspired by the crisp mountain air and serene winter landscape. All wellness classes are included in the Resort Fee.

ENERGY FLOW YOGA

Through a blend of invigorating poses and mindful stretches this class is designed to leave you feeling strong, stretched and ready for a day of adventure.

SLOW FLOW YOGA

This yoga class is designed to help you release tension in mind and body and we move slowly and mindfully from pose to pose.

RESTORATIVE YOGA

Relax your body and unwind your mind with a restorative yoga practice. Restorative yoga features long-held supported postures with the intention of bringing ease and integration to the body and mind.

YIN & SOUND

Gentle, grounding yin yoga poses flow seamlessly into a soothing sound bath, inviting deep relaxation for both body and mind. This harmonious practice offers a peaceful reset for the nervous system, restoring balance and cultivating serene calm from within.

SOUND BATH MEDITATION

Rest into stillness as layers of sound from crystal singing bowls and ambient tones wash over you, gently quieting the mind and restoring inner balance.

Please visit our <u>online booking website</u> for timing, location and additional details.

WELLNESS PROGRAMS

CONTINUED

GUIDED MEDITATION

Clear the mind and welcome a refreshed perspective through mindfulness practices that cultivate presence and ease. Deepen your connection within as you create space for clarity and inner guidance, guided by grounding breath and a restorative moment of stillness..

STRENGTH & STRETCH

Revitalize your body and mind with a blend of invigorating postures and mindful stretches. Take on the day feeling strong, stretched and energized for your next adventure.

SILENT MEDITATION WALK

Discover inner stillness by slowing down at Lake Louise. Wake-up with nature on this sunrise meditative walk. Lead your day intentionally with connection to self, and experience mountain life at a new pace.

FIRESIDE MEDITATION

Find presence through fire. A guided meditation session enhanced by mountain air, crackling wood and the sounds of the national park. A meditation for release and grounding; make space to call-in new intentions through guided journaling.

Please visit our <u>online booking website</u> for timing, location and additional details.



IN-ROOM WELLNESS

Created by Three Sages wellness company, this programming offers curated wellness experiences from the comfort of your guestroom and is suitable for all levels. and select from one of the following playlists:

YOGA

Let Go Of Stress | 20 Min Recharge & Re-Balance | 20 Min Freedom Flow | 20 Min

STRETCH

Reset & Recover | 12 Min Morning Routine | 8 Min Decompress The Stress | 9 Min

MINDFUL BREATH

Quick Morning Wake Up | 4 Min Restorative Breath | 5 Min Immune System Booster | 6 Min

MINDFULNESS

Beginning Your Practice | 5 Min Release The Day | 10 Min The Night Sky | 12 Min

SLEEP

Body Scan | 10 Min Heavy & Relaxed | 10 Min Finding Home | 10 Min

Yoga mats and in-room wellness packages are available and included in the Resort Fee for in-house guests. These amenities can be requested to be waiting in your room prior to arrival through the assistance of our Concierge Desk. | included in Resort Fee.

HEALTH CLUB

The Fitness Center is open daily and is located on the first floor of the resort.

The Barott elevators at the end of the Lakeview Lounge will take you there. Please note, Fitness Center facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

HOURS OF OPERATION

Fitness Center: Open 24 hours

Aquatic Pool: Daily | 6:00 AM - 11:00 PM | Adults Only Hours: Daily | 9:30 PM - 11:00 PM

Family Swim: Daily | 10:00 AM - 12:00 PM

FITNESS CENTRE FACILITIES

· Elliptical trainers

- Free weights
- · Stationary bikes
- Treadmills
- · Weight machines
- · Universal cable machine
- · Stretching room with yoga mats, foam rollers and balance balls

INDOOR POOL FACILITIES

- Hot Tub
- · Eucalyptus Steam room
- · Change rooms
- Hot/cold showers

STAY STRONG. PACK LIGHT.

ALL Accor Live Limitless members, put your best foot forward! Whether it's a yoga class, hitting the fully equipped fitness centre, or even stretching in your room, we've got you covered with running shoes and apparel - fresh and ready - delivered to your room.

Not an ALL Accor Live Limitless member yet? Enroll today and live limitless.

To order, please email our Concierge Desk prior to your arrival.





FAIRMONT SPA

Experience a greater level of reconnection.

Welcome to a place inspired by nature's elements. A powerful yet gentle force that constantly gifts new perspectives. A chance to rediscover your natural rhythm and experience a greater level of reconnection. A profound connection to the heart of the Canadian Rockies awaits to bring your body, mind and soul into balance. Fairmont Spa: nourished by nature.

Our boutique style day spa is equipped with 9 treatment rooms and a relaxation lounge, offering Body Treatments, Facials and Massage services. The Fairmont Spa and salon are located on the Lower Lobby Level of the Chateau.

WINTER WARMER TREATMENT | 75 MINUTES | \$250 ++

Welcome the season with this revitalizing, limited-time massage designed to refresh body and mind. A full body dry brushing begins the treatment, gently exfoliating and boosting circulation to awaken the skin. Then, melt into a customized full body massage using warm Juniper oil, a cozy, grounding blend that helps tone the skin and ease muscle tension. Whether you're looking to deeply relax or release built-up stress, this treatment is tailored to your needs. Leave feeling renewed, rebalanced, and ready for winter.

MASSAGE EXPERIENCES

Restore balance with our curated selection of relaxation and therapeutic massages, personalized with aromatic essential oils to enhance your well-being and calm the senses.

FACIAL EXPERIENCES

Indulge in a selection of expertly designed facials that cleanse, hydrate, and rejuvenate.

BODY SERVICES

Revitalize with our collection of body scrubs and wraps, thoughtfully designed to hydrate, nourish, and renew. Each experience promotes total relaxation and a deep sense of restoration.

For more information about Fairmont Spa visit chateau-lake-louise.com/wellness/spa/ dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com.

Reservations are strongly recommended.







BASIN Glacial Waters

Rooted in the time-honoured practice of thermotherapy, BASIN Glacial Waters is inspired by the purest elements of the Canadian Rockies. Through a circuit of contrasting temperatures, ranging from crushed ice to steam mists, guests move between invigorating cold, comforting warmth, and atmospheric rest. Designed around the healing power of water and air, BASIN features natural light, cocooned spaces, and mountain-born immersion rituals that awaken all the senses.

This is not just wellness, it's a deeper, elemental form of renewal. An invitation to take your wellbeing to an entirely different level. Available exclusively for quests of Chateau Lake Louise.

Located on the Lobby Level, just opposite the elevators.

Scan the QR code to learn more and book your experience.

Start your journey here.





MOUNTAIN ADVENTURE PROGRAM

WELCOME TO OUR BASECAMP TO ADVENTURE

In winter, Lake Louise is transformed into a snow lover's paradise. Join our guides for a fun and interactive canyon walk or snowshoe tour to learn about the magnificent wildlife and how it survives the harsh conditions of the season.

The winter program is weather dependent and tentatively runs from early December to the end of March. Activities and destinations may vary due to weather, trail and/or wildlife conditions. Programs are designed for guests eight years of age and older. Visit our online booking website to view the program schedule and to reserve your adventure.

HIKING THE ICEFALLS OF JOHNSTON CANYON

Marvel at stilled waterfalls and dazzling pillars of blue as you explore the surprising magic of this winter wonderland. Our day begins with a 30-minute drive to the trail head located on the scenic Bow Valley Parkway. Aerobically, this is rated as a moderate activity. Transportation and ice cleats included. **Additional Fees Apply.**

DISTANCE: 5.4 km / 3.4 miles | **ELEVATION:** 135m / 440ft | **DURATION:** 4 hours | **CANCELLATION POLICY:** 12 hours

WHAT TO BRING

Don't let a lack of special gear keep you from one of our most rewarding experiences. The trick to being comfortable outdoors is to dress in layers. A sweater, ski pants, wind/water proof ski jacket and sunglasses are recommended. Please ensure your footwear is a flat-soled hiking or winter boot. For your convenience, Ice cleats are also available to rent at the concierge desk. Finally, don't forget to bring a bottle of water and your camera, of course.





POWDERFEST SNOWSHOEING

Winter is king amid the peaks of Banff National Park. With an average annual snowfall of over 4.5m, this area is superb for trying this ancient and efficient mode of travel. Technically, if you can walk, you can snowshoe! Aerobically, this is rated as a moderate to strenuous activity. After gearing up and being briefed on the basics, we will venture uphill into the forest and look for signs of creatures that have adapted to the harsh winter conditions. | Snowshoes and poles included.

Additional Fees Apply.

DISTANCE: 3 km / 1.9 miles | **ELEVATION:** 200m / 650ft **DURATION:** 3 hours | **CANCELLATION POLICY:** 12 hours

CROSS-COUNTRY SKIING

CROSS-COUNTRY SKI LESSONS

With a pleathora of groomed ski trails in the area to choose from, Lake Louise is the perfect place to learn or sharpen up your ski skills. Our ski instructors are happy to tailor individual and group lessons for those who have never been on cross-country skis, as well as for advanced skiers seeking to improve their technique.

Additional Fees Apply.

DISTANCE: Trail varies | **ELEVATION:** varies | **DURATION:** 1.5 hours **CANCELLATION POLICY:** 12 hours

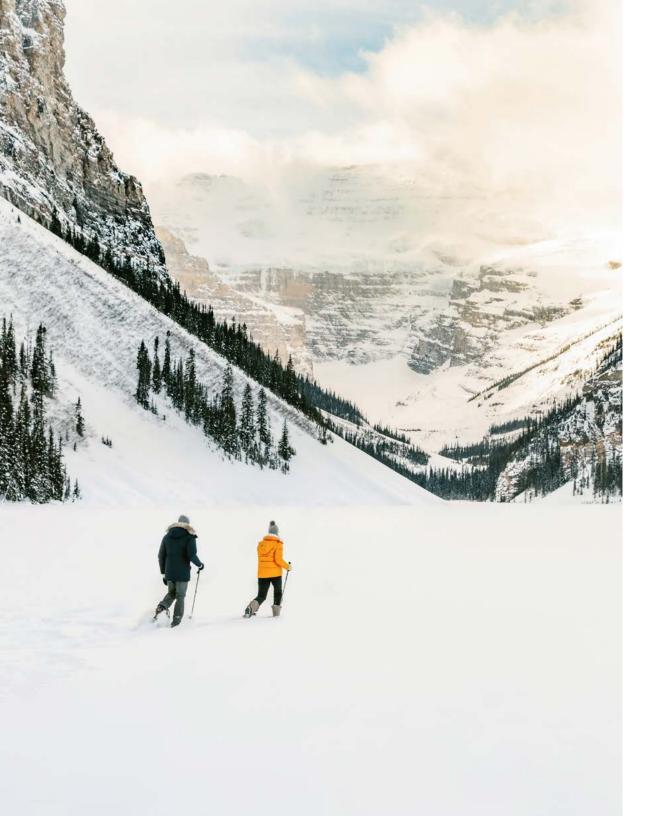
Visit our <u>online booking website</u> to view the cross-country ski lessons schedule and to book your spot.

A PAIR OF CROSS-COUNTRY SKIS OPENS A WORLD OF OPPORTUNITY IN BANFF NATIONAL PARK

With more than 70 kms of cross-country trails, Lake Louise is Canada's cross-country skiing destination that is begging to be discovered. Contact the Concierge for a copy of our cross-country ski map.

Ski rentals are available at <u>Chateau Ski & Snow</u> located beside the front desk, in the main lobby.





SNOWSHOEING

EXPLORE SOME OF THE DEEPEST POWDER IN THE **CANADIAN ROCKIES ON SNOWSHOES**

The vast area of Lake Louise offers the opportunity for endless adventures. Whether you choose to venture out on your own or take a Mountain Adventure Guide, there is no doubt that you will enjoy your winter adventure in the heart of Banff National Park. Snowshoe trail maps are available at the Concierge Desk and the Rental Shop.

Snowshoe rentals are available at Chateau Ski & Snow located beside the front desk, in the main lobby.

FOOTSTEPS IN THE SNOW: EXPLORING THE **HERITAGE OF SNOWSHOES**

This name evokes the idea of walking through history, using traditional snowshoes as a means to connect with the past, while highlighting the cultural and historical significance of the activity. It suggests a deeper, interpretive experience where participants learn about the origins and evolution of snowshoeing, as well as the stories and people that made it an integral part of winter travel. Guests will have the option to try on traditional and new snowshoe options. Please note this is not a snowshoeing tour. If you are looking for a more in depth and physical experience, please view our Mountain Adventure Guide Section.

Included in Resort Fee

DISTANCE: Trail varies | **ELEVATION:** varies **DURATION:** 1.5 hours | **CANCELLATION POLICY:** 2 hours

Please visit our online booking website for timing,

location and additional details

ICE SKATING

SKATE ON ONE OF THE MOST SCENIC RINKS IN THE WORLD

Each year the team creates an intricate ice castle from huge blocks of ice to highlight the world's most spectacular skating rink. The massive Victoria Glacier and snow-frosted Rocky Mountains provide a backdrop worthy of Broadway for skating on Lake Louise. An additional rink is available for hockey enthusiasts.

Skating is available from mid-December to mid-April, depending on weather conditions. The rink itself is open all day and complimentary to use. Our Grounds Team set up flood lights which are lit until 11:00 PM so you can skate under the stars.

Skate rentals are available at <u>Chateau Ski & Snow</u> located beside the front desk, in the main lobby.



SLEIGH RIDE

SLEIGH RIDE AMONGST WORLD-CLASS SCENERY

Operated by Brewster Stables

Allow the Brewster Family to show the sights of Lake Louise western style! Take a horse-drawn sleigh ride along the lakeside trail to the end of Lake Louise to admire views of the Fairmont Chateau Lake Louise and natural beauty of the scenery along the way. They offer traditionally-styled sleighs featuring cozy upholstered seats with blankets to keep you warm and comfortable. A horse-drawn sleigh ride is a perfect way to enjoy this winter wonderland during family outings, wedding parties, conventions and holidays, with both day and evening excursions being equally charming.

Tours operate from mid-December to early April, depending on weather conditions.

DURATION: 45-60 minutes **CANCELLATION POLICY:** 24 hours







DOWNHILL SKIING

Ski with top-of-peak views of the Canadian Rockies. Three iconic Canadian Rockies mountains that share every kind of run imaginable, and surrounded by a vast, pristine and protected wilderness park.

LAKE LOUISE SKI RESORT

15-minute drive from Fairmont Chateau Lake Louise

Voted Best Ski Resort in Canada by the World Ski Awards in 2024, Lake
Louise Ski Resort is one of the largest ski areas in North America. With
more than 4200 skiable acres and 139 named runs to choose from, this
alpine terrain offers variety for all abilities. The ski hill is open from midNovember to early May, weather dependant.

VIEW LIFT TICKET PRICING HERE

MOUNT NORQUAY

50-minute self-drive from Fairmont Chateau Lake Louise
Mount Norquay is located just minutes from downtown Banff and
has been the local's ski area since 1926, offering 60 runs spread over
129 acres. Mount Norquay offers the only night-skiing in the Canadian
Rockies and has the longest, fastest tubing lanes in Western Canada.

VIEW LIFT TICKET PRICING HERE

NIGHT SKIING AT MOUNT NORQUAY

Friday & Saturday | 5:00 PM - 9:00 PM | December 26 - March 14 After the Park gets dark, there's a different way to get your ski-on – on the flood-lit runs of Mt. Norquay. This is the only night skiing you'll find in the Canadian Rockies, and has become a firm favourite of the locals. Norquay's Night Skiing events are 100% family-friendly, a whole lot of fun, and a perfect excuse for a different take on a ski resort experience. Kids and adults alike enjoy the novelty of skiing and boarding under the starlight sky on the Cascade run. Not to mention the terrain park is fully lit well into the twilight hours!

VIEW LIFT TICKET PRICING HERE

SUNSHINE VILLAGE SKI RESORT

45-minute drive from Fairmont Chateau Lake Louise

Banff Sunshine Village is one of the premier places to ski and ride in the Canadian Rockies. The resort, voted Banff National Park's favorite resort by locals five years in row, is loved for its extended ski and snowboard season. In a typical year, Sunshine received an average of 30 feet of smoke dry powder annually and skiers of Banff Sunshine can carve up slopes from early November to late May. With 107 named runs and over 3,500 acres of wild mountain terrain spread across three mountain of diverse slopes perfect for skiers and riders of all level, it's easy to see why Sunshine Village is home of Canada's Best Snow.

VIEW LIFT TICKET PRICING HERE

SAVE ON TRI-AREA LIFT TICKETS

Chase powder in Banff National Park's world-class ski resorts. Choose between Lake Louise Ski Resort, Sunshine Village, or Mount Norquay with a SkiBig3 lift ticket. With over 8,000 acres to explore, find untouched powder in the Canadian Rocky Mountains. Save money by booking online before arrival.

Book here.





PRIVATE SKI LESSONS

LAKE LOUISE SKI RESORT

Operated by Lake Louise Snow School

Learn to ski or snowboard in the beautiful Canadian Rockies! The Lake Louise Snow School offers private guided lessons to all ages. The selected professionals have accumulated years of teaching and guiding experience from around the world.

Private lessons are designed with one thing in mind ... you! Learn what you want, where you want and when you want. The focus is on you. You choose the time, the skills you want to improve and the terrain you want to cover.

Tuition includes custom tailored teaching; lift line priority and mountain guiding. Do you want to get on the lift a half-hour before the mountain opens to the public? Ski or snowboard with one of the professional instructors for a 1.5 hours in a First Tracks Lesson. These First Tracks lessons start at 8:30 AM each morning.

For private group lessons and babysitting options please inquire with the Concierge Team.

PRIVATE SKI LESSONS (AGES 5 AND UP)			
	Skiing	Snowboarding	
2 hours	\$389	\$389	
3 hours	\$499	\$499	
Full day (6-hour instruction)	\$869	\$869	

^{*}Prices above do not include 5% GST and are subject to change.

PRIVATE SKI LESSONS (AGES 3-4)		
	Skiing	Snowboarding
1 Hour	\$115	\$115

^{*}Prices above do not include 5% GST and are subject to change.

SNOW TUBING

LAKE LOUISE SKI RESORT

15-minute self drive from Fairmont Chateau Lake Louise
Visitors to Lake Louise Ski Resort can experience the thrill of snow
tubing. No previous snowsports experience is required and this is an
activity that the whole family can enjoy. Located at the base of the
mountain, guests can grab a tubing ticket from Guest Services, make
their way to the beginner carpet area, get a tube and spend the day
riding our two lane 'Sunny Tube' run. Lanes are groomed for smooth
sliding to ensure participants have the most fun possible while staying
safe.

TIME: Daily, 10:30 AM - 4:00 PM | **PRICE:** To be announced by Lake Louise Ski Resort | **CANCELLATION POLICY:** Once tickets are purchased no refunds are offered

Children must be at least 3 years old to use the Sunny Tube Park. All minors are the responsibility of their parents or guardians at all times. Our staff will not be responsible for supervising/monitoring children's activities.

MT. NORQUAY SKI RESORT

50-minute self drive from Fairmont Chateau Lake Louise
Riding on an inflatable tube, race down Alberta's longest tube lanes and
our magic-carpet surface lift will conveniently carry you back to the top!
Pre-purchasing tickets is strongly recommended as tubing sessions are
limited in capacity. Minimum age for tubing is 4 years, participants must
also be at least 42 inches tall.

PRICING: Adults \$49 + GST, Youth (13-17) \$41 + GST, Children (4-12) \$30 + GST, Seniors (65+) \$41 + GST

Morning Session – 9:00 am to 12:00 pm Friday-Sunday.

Afternoon Session – 1:00 pm to 4:00 pm daily.

Night Session – 5:00 pm to 8:00 pm Fridays and Saturdays beginning December

Holiday Night Session – 5:00 pm to 8:00 pm, December 26th – 30th, 2025, and February 14th to 17th, 2026.



LAKE LOUISE TUBE PARK & SIGHTSEEING GONDOLA COMBO

Combine your Sightseeing Ticket with a Tube Ticket and Save! PRICE: To be announced by Lake Louise Ski Resort

ICE CLIMBING

YAMNUSKA MOUNTAIN ADVENTURES

Located a 1 hour self-drive from the Chateau

Waterfall ice climbing is an unbelievably exhilarating sport and we invite you to experience it with Yamnuska's ice climbing guides. It's a great experience for beginners, visitors, locals, families, individuals and groups alike. Yamnuska guides and instructors are certified by the Association of Canadian Mountain Guides and are among the best in their field.

FULL DAY

DURATION: 6 -7 hours climbing with modern gear (boots, crampons, ice tools, harness & helmet included) | **TIME:** Starting at 7:30 AM |

CANCELLATION POLICY: 48 hours

Lunch is not provided on this tour - please bring your own packed lunch.

HALF DAY

DURATION: 3 hours climbing hours with modern gear (boots, crampons, ice tools, harness & helmet included) | **TIME:** 7:30 AM and 12:00 PM |

CANCELLATION POLICY: 48 hours

*Prices are based on per person. Transportation is not included in these tours. The maximum guide to guest ratio is 1:6. All equipment is provided in the rate of the tour, with the items being replaced annually with the latest models. The minimum age for this tour is 10 years and must be a minimum size four shoe U.S. (mens). Advanced tours and technique lessons are available upon request.

ROCKIES ICE AND ALPINE SPECIALISTS

Experience the exhilarating world of ice climbing in one of the most legendary destinations on Earth: the Canadian Rockies. Towering frozen waterfalls, sculpted canyon walls, and dramatic alpine routes await climbers of all levels, from first-timers to seasoned mountaineers. With expert guides from Rockies Alpine Specialists, you'll scale iconic routes with stunning backdrops of Banff National Park, Yoho, and the Icefields Parkway.

The season typically runs from November to April with February and March offering the best ice conditions. Half, full, and multiday trips available. Maximum 2:1 ratios on multipitch climbs.

CANCELLATION POLICY: 28 days

For further details on procing, timing, and locations, please contact our concierge team.



ICE FISHING

Ice fishing provides a unique opportunity to enjoy Alberta's lakes and fish during the winter months.

WAPITI SPORTS

Located 1.5 hour self-drive from the Chateau

Wapiti Sports' fishing knowledge and techniques will put you on to a fishing frenzy you will always remember. The Spray Lakes Ice Fishing Adventure provides the opportunity to reel in Lake Trout. Lake Trout most commonly caught are 1-3 pounds, although there is always a chance of hooking a hunker weighing 10–20 pounds. These fish are caught each year!

This tour offers approximately four hours of fishing and will include hot chocolate, hot apple cider or coffee and hot lunch whilst fishing. The huts you are fishing out of are heated to provide you with the most comfortable experience. Ice fishing is a truly unique winter wilderness activity. Please dress in layers including warm clothing and winter boots.

DURATION: 4 hours fishing | **TIME:** 9:00 AM - 2:30 PM

CANCELLATION POLICY: 72 hours

Fishing license must be purchased prior to your tour and costs \$36 per person over 16 years of age. Transportation to/from Canmore is not available or included in the trip cost. Guests should meet at Wapiti Sports in Canmore at 9:00 AM.

VIEW PRICING AND BOOK HERE





SNOWMOBILING

TOBY CREEK ADVENTURES

Tours depart from Panorama, BC. Located 2 hour self-drive from the Chateau.

Embark on a thrilling winter adventure with Toby Creek Adventures, where snowmobiling transforms into a truly immersive mountain experience for every level of rider. Nestled in the heart of the Purcell Mountains near Invermere, BC, their guided tours span more than 35,000 acres of pristine alpine terrain — from groomed forest trails to untouched backcountry powder and sweeping panoramic viewpoints. Whether you're discovering the thrill for the first time or chasing your next high-alpine adventure, each tour is led by certified CMBGA guides and supported by a meticulously maintained fleet for an unforgettable day in the mountains.

AGE: Minimum passenger age is 5 years | Minimum driving age is 16 years. A provincial drivers liscence is not required.

CANCELLATION POLICY: 48 hours

VIEW PRICING AND BOOK HERE



HELICOPTER TOURS

ALPINE HELICOPTER TOURS

1 hour and 15 minutes from Fairmont Chateau Lake Louise

Alpine Helicopter Tours provide helicopter sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport (22km east of Banff and 1-hour east of Lake Louise).

CONTINENTAL DIVIDE TOUR

The Continental Divide is not only an extension of the Three Sisters Peaks Tour. It's a journey that will take you deeper into the most majestic landscape Canada has to offer. Soaring over the Goat Ranges and following the Sundance Range of Banff National Park, you will gaze at mountain peaks, alpine meadows and frozen lakes along the Continental Divide.

DURATION: 45 minutes | **PRICE:** \$550+GST per person

MARVEL PASS PRIVATE CHARTER

This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the "Matterhorn of the Rockies". The pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to 20 minutes at this magnificent location before re-boarding for the 15-minute return flight back to the Canmore base.

DURATION: 55 minutes | **PRICE:** \$900+GST per person (minimum 2 people)

THREE SISTERS PEAK TOUR

This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range and observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

DURATION: 25 minutes | **PRICE:** \$320+GST per person

MT. ASSINIBOINE & GLACIERS TOUR

This sensational flight incorporates all the sights of the previous tours in addition to transporting you to the "Matterhorn of the Canadian Rockies" which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it clings onto Mount Assiniboine. This is an experience you will not forget!

DURATION: 35 minutes | **PRICE:** \$430+GST per person

Helicopter flights are dependant on weather conditions & visibility. We strongly recommend inquiring with the Concierge team the day of your excursion to re-confirm your flight. Please ask our Concierge team for further details and to reserve your adventure!

HELICOPTER TOURS

SIX GLACIERS TOUR

Get ready for the most awe-inspiring 20 minutes of your life! Deep in the heart of the Canadian Rockies, you'll lift off to an incredible view of Abraham Lake and soar at a cool 100mph, 9000 ft (2900m) over Cline Pass. This helicopter tour is chock full of natural beauty, glaciers and waterfalls, including many amazing sights you have to see from above!

Inquire with our Concierge team for the Ice Bubbles experience for this tour.

DURATION: 20 minutes | **PRICE:** \$240+GST per person

EPIC SUMMIT & ICEFIELD TOUR

This popular tour is an action packed 30-minute adventure that takes you over the beautiful Wilson Icefield and its many crevasses. You will launch from the exclusive icefields base and fly over the spectacular Wilson Icefield, then you will fly over an impressive 10,000 ft pass (3200m). You will also enjoy spectacular views of the Cline, Lion and Lioness glaciers. Finally, you will view a spectacular 900 ft waterfall flowing from two aqua lakes.

Inquire with our Concierge team for the Ice Bubbles experience for this tour.

DURATION: 30 minutes | **PRICE:** \$418+GST per person

THE COMPLETE COLUMBIA ICEFIELD TOUR

Our most extensive helicopter tour includes the best of the Rockies and takes you to incredible heights, over aqua green lakes, massive glaciers and spectacular waterfalls. You will launch from our lcefields base and soar over the massive field of ancient ice that is made up of 125m (325 sq.km) of solid waterfalls. This tour will have you soaring at an impressive altitude of 12,500 ft (4000m) and you will never forget the raw, untouched beauty you were able to discover through our unique heli tour. Inquire with our Concierge team for the Ice Bubbles experience for this tour.

DURATION: 55 minutes | **PRICE:** \$807+GST per person

LOVE IN THE ROCKIES PRIVATE FLIGHT + 1-HOUR STOP

Only the truly romantic need apply! Enjoy this private flight tour, plus a 1-hour wilderness stop with your special someone in the middle of the backcountry! Share a demi-bottle of sparkling wine, some decadent dessert and a stroll to a waterfall, before flying back to the Icefields Adventure base to collect your souvenir photo.

DURATION: 80-minutes | **PRICE:** \$899+GST per couple

EXCLUSIVE LOVE IN THE ROCKIES PRIVATE FLIGHT

For the romantic that wants a little something extra. Enjoy a private 42-minute helicopter flight with a 1-hour stop in the wilderness for a 2-hour experience. Demi bottle of sparkling wine and a souvenir photo are included.

DURATION: 2 hours | **PRICE:** \$1887+GST per couple

Helicopter flights are dependant on weather conditions & visibility. We strongly recommend inquiring with the Concierge team the day of your excursion to re-confirm your flight. Please ask our Concierge team for further details and to reserve your adventure!



CAVES TO EXPLORE

CANMORE CAVE TOUR

Operated by Canmore Cave Tours,
1.25 hours from Fairmont Chateau Lake Louise

EXPLORER TOUR

The adventure begins with a 20-30 minute hike up a mountain trail to the cave entrance. Your guide will introduce you to the amazing world of caves and you will spend approximately two hours underground, crawling past prehistoric bones, investigating our ancient cave formations and even squeezing into places like the warm-up and challenge squeezes (if you so choose of course!). This is a great option for families

with younger members, large groups, team building or those who don't have quite enough time for the adventure tour.

PRICE: Adults \$149+GST | Children (10-15 years) \$129+GST | **DURATION:** 4.5 hours (2.5 hours underground) | **AGE:** Minimum 10 years or older | **DEPARTURE:** 9:30 AM, 11:00 AM, 12:30 PM

ADVENTURE TOUR

The Adventure Tour is a flagship tour and has been recognized as a Canadian Signature Experience. As the longest tour offered in Rat's Nest Cave, the Adventure Tour is the complete package. Cavers will rappel 18m (that's six stories!) into the cave. You will have the opportunity to push your limits in the warm-up squeeze, challenge squeeze and the Laundry Chute – a section of the cave that adds a little extra challenge but a whole lot of extra fun. Visit the impressive Grand Gallery – the largest known room in the cave, then surround yourself with ancient cave formations in the grotto. This underground tour lasts approximately four hours.

PRICE: Adults \$199+GST | Youth (12-15) \$169+GST | **DURATION:** 6 hours (4 hours underground)

AGE: Minimum 12 Years or older | DEPARTURE: 8:45 AM, 10:15 AM, 11:45 AM





VISIT THE TOWN OF BANFF

The town of Banff is a spirited place, alive with adventure and wonder. In all directions you're surrounded by strikingly beautiful and rugged mountains that seem to burst straight out of the ground. You might see a herd of deer wandering down the main street during your early morning jog. The lively streets of downtown are lined with top-class restaurants, bars, and shops, as well as a vibrant range of art galleries and museums. The town of Banff offers endless options for rejuvenation and exploration.

SURPRISE CORNER

Surprise Corner is a spectacular viewpoint of the Fairmont Banff Springs Hotel and the Spray Valley. It is easily one of the most famous photo spots in Banff. The Surprise Corner viewpoint sits high above the Bow Falls off of Tunnel Mountain Road. You can access this trail by walking along the river and taking the stairs up to Buffalo Street. There's also a small parking lot at the corner, with access to the Hoodoo trail.

THE WHYTE MUSEUM OF THE ROCKIES

Operated by The Peter and Catharine Whyte Foundation
The Whyte Museum of the Canadian Rockies introduces visitors to the history and culture of this unique mountain area. The museum offers a glimpse of the "spirit of the wilderness" through displays and programs. Its galleries feature the largest collection of Canadian Rockies art and historical artifacts.

HOURS OF OPERATION: DAILY 10:00 AM - 5:00 PM

Last Entry at 4:15 PM

PRICE: Adults \$14.29+GST | Senior \$11.90+GST | Students and Locals (with valid ID - Lake Louise to Morley) \$5+GST | Children (Under 12) and

Indigenous visitors Free

CAVE & BASIN NATIONAL HISTORIC SITE

Operated by Parks Canada

Cave and Basin has been a special place for Indigenous Peoples for over ten thousand years and continues to be so to this day. In 1883, three railway workers found the thermal springs, sparking a series of events that led to the creation of Canada's first national park. Today, the site is a gathering place for sharing stories about conservation and the connection between people and the land in Parks Canada administered places. Visitors can enjoy interactive exhibits, short films, seasonal activities, and stunning views of the Rocky Mountains.

HOURS OF OPERATION: Daily 9:30 AM - 5:00 PM **PRICE:** Adults \$9+GST | Senior \$7.50+GST | Youth (17 and under) Free

BANFF UPPER HOT SPRINGS

CLOSED FOR MAINTENANCE | RE-OPENING DECEMBER 2025

Operated by Canadian Rockies Hot Springs

Put the Banff Upper Hot Springs at the top of your list of things to do in Banff. Soak in the steamy hot mineral water where travelers have come to take the waters' for over a hundred years. Banff National Park's only hot springs pool welcomes you for an authentic heritage experience that is a favourite among visitors.

HOURS OF OPERATION: Daily 10:00 AM - 10:00 PM*

*Last entry at 9:30 PM | **PRICE:** Adults (18-64) \$17.50+GST | Senior (65+) \$15.25+GST | Youth (3-17) \$15.25+GST | Child (Under 3) Free | Family \$56.75 | Extra Youth \$8.50

RENTALS AVAILABLE: Towels, swimsuits and lockers are available for rent.





SIGHTSEEING GONDOLA

BANFF SULPHUR MOUNTAIN SIGHTSEEING GONDOLA

Operated by Pursuit

GONDOLA

Banff Gondola is located just five minutes from the town of Banff, on the shoulder of Sulphur Mountain and in the heart of the Canadian Rockies. Enjoy 360 degree views from the upper gondola terminal, view-decks and Summit Ridge interpretive boardwalk. This is known as the very best and most accessible vantage point in the area. The Banff Gondola is wheelchair accessible and service-animal friendly. Attraction tickets are non-refundable. It is recommended to book lift times ahead of time to avoid dissapointment. You can change your lift time using the link in your confirmation email at any time prior to your scheduled lift time.

PRICE: Adults \$69 - \$89+GST | Children (6-15 years) \$44.85+GST | Children five and under are free *Prices vary depending on date

DEPARTURE: November 1 - March 31 | Daily, 10:00 AM - 10:00 PM* *Last ride up 8:30 PM

NIGHTRISE

At Nightrise, Sulphur Mountain's summit is transformed after dark through four digital art installations. Vibrant lighting, multimedia effects, video projections and music bring the mountaintop to life in new and unexpected ways.

PRICE: Adults \$66 - \$78 +GST | Children (6-15 years) \$42.90+GST (prices vary depending on age) | Children five and under are free *Prices vary depending on date

DEPARTURE: November 16 to March 30 | Daily 5:00 PM - 10:00 PM* *Last ride up 8:30 PM

Upload and download timings may vary based on date.

OPEN TOP TOURING: WINTER WONDERLAND TOUR

Embark on a six-hour journey through Banff's most captivating winter landscapes. Settle into a vintage-inspired vehicle and take in the snow-dusted peaks and storybook charm of this mountain town. Along the way, uncover the legends and landmarks of Lake Minnewanka, Two Jack Viewpoint, Surprise Corner, Bow Falls, and Banff Avenue. Conclude your adventure with a mountaintop buffet dinner and the immersive Nightrise experience; where art, light, and the night sky transform Sulphur Mountain into something truly extraordinary.

Discover the Canadian Rockies from every breathtaking angle, all on one unforgettable winter tour.

DURATION: 6 Hours | **PRICE:** Adults \$209 +GST | Children (6-15 years)

\$135.85+GST) | Children five and under are free

*Prices vary depending on date

DEPARTURE: December 4 - March 8 | Timings vary depending on pick-up

location



EQUIPMENT RENTALS

CHATEAU SKI & SNOW

No winter gear? No problem! Rent high performance skis, skates, snowboards, snowshoes and more at Chateau Ski & Snow rental shop. Our rental shop offers an array of high performance equipment for all ages and abilities. Please visit <u>chateaulakelouiserentals.com</u> to learn more.

	Half Day*	1-2 Days	3+ Days
MID-PERFORMANCE SKIS & SNOWBOARDS (Suitable for beginner & intermediate levels)			
Full Package (includes helmet)	\$57.50	\$69/day	\$63.25/day
Skis or Snowboard only	\$49.5	\$59.75/day	\$55.25/day
Boots only	\$23	\$28.75/day	\$26.50/day
Poles only	\$5	\$5/day	\$5/day
HIGH-PERFORMANCE SKIS & SNOWBOARDS (Suitable for all beginner, intermediate & advanced levels)			
Full Package (includes helmet)	\$71.25	\$80.50/day	\$74.75/day
Skis or Snowboard only	\$63.25	\$71.25/day	\$66.75/day
Boots only	\$25.25	\$31/day	\$28.75/day
Poles only	\$5	\$5/day	\$5/day
JUNIOR SKIS AND SNOWBOARDS (Rates apply to junior sizes of equipment, not age of renter)			
Full Package (includes helmet)	\$36.75	\$43.75/day	\$40.25/day
Skis or Snowboard only	\$28.75	\$34.50/day	\$31/day
Boots only	\$11.50	\$17.25/day	\$15/day





	4-Hour	Full Day
CROSS-COUNTRY SKI RENTALS		
Full Package (Skis, Boots & Poles)	\$34.50	\$57.50
Full Package (Junior Skis, Boots & Poles)	\$23	\$34.50

	2-Hour	Full Day
SKATE RENTALS		
Adult Hockey Skates	\$30	\$41.50
Junior Hockey Skates	\$17.25	\$2
Hockey Sticks	\$6	\$6
OTHER		
Adult Snowshoes	\$28.75	\$46
Junior Snowshoes	\$17.25	\$28.75
Helmet	\$5/Day	\$5/Day

November through April operational hours: 7:30 AM - 8:00 PM daily. Please note hours may vary. Please contact the Concierge for more information, <u>cll.concierge@fairmont.com</u> or +1 403 522 1601.

^{*}Half day rates apply to transactions processed after 12:00 PM.



Adventure starts in LAKE LOUISE

Please see the Concierge team for full details on any of the following activities or for more suggestions:

- · Heritage Hall in the Mount Temple wing
- Shopping and restaurants in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book from the Concierge and pursue it in a comfortable armchair in the Living Room located above the main lobby
- · Social events, recreation programs and wellness programming
- · Hikes and scenic drives

Should you require any further information, private services or special arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Please note that 5% GST is not included in all prices listed unless specified otherwise.

Warm Regards,

The Concierge Team



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chateau-lake-louise.com

